



ADA Accommodation Request Form

The Los Angeles Zoo welcomes all guests and wants all guests to have an enjoyable experience at the Zoo. To help provide the best experience possible, we encourage guests requesting accommodations to submit a completed ADA Accommodation Request Form. The Zoo will do its best to provide the specific accommodation requested.

Auxiliary aids and services are provided at no cost. Requests to secure a Sign Language Interpreter or an assistive listening device require at least five business days' notice. Requests for tours for guests who are blind or have low vision require at least 14 days' advance notice.

Your completed ADA Accommodation Request Form may be submitted via:

E-Mail: lazoo.admissions@lacity.org

Phone: (323) 644-4269

Mail: Los Angeles Zoo, Attn: Guest Services, 5333 Zoo Drive, Los Angeles, CA 90027

Guest Name: _____ Total Number in Group: _____

Date: _____ (maximum of 10 for tour requests)

Email Address: _____

Phone Number: _____

Requested Date of Visit: _____ Time of Arrival: _____

What specific accommodation(s) are you requesting? Check all that apply. Please note: All animal programming may be subject to change or last-minute cancellations based on animal care needs, weather, or other circumstances.

1. For guests who are blind or have low vision: A 30-minute volunteer-guided walking tour featuring interactive, touch-based biofacts, such as pelts and bone replicas. The tour begins at the front of the Zoo and visits the animals in the Entry Promenade and concludes with a Muriel's Ranch animal interaction (when possible).
2. American Sign Language Interpretation for a guided tour.
3. American Sign Language Interpretation for a meeting, lecture or special event. Please provide the date, time, and name of lecture or special event in the comment section.
4. Assistive Listening Device for a meeting or lecture.
Please provide the date, time, and name of lecture in the comment section.

Comments or other accommodation(s) requested not listed on this form: