



PART-TIME JOB BULLETIN

ASSISTANT PARK SERVICES ATTENDANT (2418-1)

SALARY \$23.92 Hourly

(The current salary range is subject to change. You may confirm the starting salary with the hiring department before accepting a job offer.)

SCHEDULE Various hours. Employees may be assigned to work any time between the hours of 8:30 a.m. and 5:00 p.m.
Must be available to work weekends, most holidays and some weekdays.

LOCATION Los Angeles Zoo – 5333 Zoo Drive, Los Angeles, CA 90027

DUTIES / JOB DESCRIPTION

This is an at-will exempt intermittent position which can be terminated at any time without cause. An Assistant Park Services Attendant I will be assigned to the Guest Services section of the Zoo, and will be working with the public performing a variety of tasks. They may be assigned to work outside in a variety of weather conditions. Some examples of duties include, but are not limited to:

- Providing excellent customer service via email, phone and in person;
- General admission, animal encounter and special program ticket sales;
- Verifying ticket purchases;
- Facilitating school group ticket sales and check in;
- Processing school/group/special program reservations;
- Assisting Zoo guests at the Zoo Guest Relations Window;
- Assisting Zoo guests with way-finding and crowd control;
- Carousel operations;
- Preferred parking operations;
- Other duties as assigned

REQUIREMENTS

- Basic computer skills
- Outstanding oral and written communication skills
- Strong attention to detail and great organizational skills
- Friendly, outgoing, energetic and enthusiastic about working with the public
- At least one year of customer service experience is preferred
- At least one year of cash handling experience is preferred

HOW TO APPLY

Interested candidates should email an updated resume or a completed City application to lazoo.personnel@lacity.org and the subject line must include **“APSA (GUEST SERVICES)”** Resumes and/or applications must be received by 4:00 p.m. on Thursday, February 12, 2026, or until sufficient applications have been received.



The Los Angeles Zoo strives to have a workforce that is representative of the diverse communities of Los Angeles and we encourage people of all backgrounds, including applicants who identify as Black, Indigenous, people of color, people with varying abilities, women and of the LGBTQAI+ communities, to apply.



OUR VISION

Creating a just and sustainable world where people and wildlife thrive, together.

OUR MISSION

Through the passion of our team, the Los Angeles Zoo is leading the way in saving wildlife and connecting Angelenos to the natural world by providing exemplary animal care, delivering distinctive and diverse learning opportunities, and creating unforgettable experiences.

Saving Wildlife. Enriching Our Communities. Creating Connections to Nature.

ABOUT THE ZOO

The Los Angeles Zoo property comprises 133 acres and is home to more than 1,500 mammals, birds, amphibians and reptiles representing more than 250 different species, 64 of which are endangered.

The Zoo is owned and operated by the City of Los Angeles. The Zoo is operated and staffed by City employees as well as employees from its partner organizations and sub-contractors. In total, they represent approximately 350 full and part-time Zoo/City employees, and approximately 400 volunteers. The Zoo is open 363 days each year (closed Thanksgiving and Christmas) and the annual attendance for the Zoo is approximately 1.5 million visitors.

On average, the Los Angeles Zoo welcomes almost 5,000 visitors a day with capacity days up to 10,000 or more visitors. Each year, more than 130,000 school group attendees also visit the Zoo.

COMMITMENT TO EQUITY

The Zoo Department is committed to equity in all forms, including a culture of respect among all employees as well as ensuring a welcoming and inclusive environment for all guests.



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