



“

We are resilient
because we are
passionate about
the work that we
do every single
day—creating a
world where people
and wildlife thrive,
together.

~~~~~  
**DENISE VERRET**  
CHIEF EXECUTIVE OFFICER  
& ZOO DIRECTOR

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### ON THE COVER

The Zoo trumpeted some big news in 2021, announcing the successful integration of our elephant herd. Asian elephant Billy (pictured) is now able to share space with females Tina, Jewel, and Shaunzi. Read more on page 10.

Photo by JAMIE PHAM

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# From CEO & Zoo Director

The Los Angeles Zoo began the 2020–2021 fiscal year with continued uncertainty as the Zoo remained closed to the public due to the COVID-19 pandemic, and our operations changed dramatically. As August 2020 rolled around, hope sprang eternal, and the Zoo proudly re-opened to the public on August 26 with the outlook slowly starting to feel much brighter.

The Zoo's efforts and focus sharpened during this time with the establishment of the new Division of Equity Programs led by Jess Kohring. This division serves as the driving force for developing and overseeing our comprehensive strategy on diversity, equity, belonging, inclusion, and access. It hit the ground running through assessment, engagement, and staff learning—and this important work continues as the Zoo strives to be an inclusive environment for everyone.

The COVID-19 pandemic would come back to shake our foundation through the winter. The Zoo closed to the public once again on December 7, as Southern California faced a surge in the virus. This closure, however, did not halt our progress in wildlife conservation. The Zoo's Director of Conservation, Dr. Jake Owens, led the development of our first-ever Conservation Strategic Plan, focusing our efforts on impacts and outcomes. The Zoo entered the new year with brighter eyes as the COVID-19 vaccine was beginning its phased distribution. The vaccine rollout and declining surge would help us safely reopen to the public again on February 16, which finally accelerated the Zoo down a road to recovery.

Throughout this unprecedented experience, our staff continued to provide exemplary care to the animals that call the Los Angeles Zoo home. We remained engaged with all of our audiences, including supporting teachers and classroom learning through virtual programs. We launched our first ever paid conservation internship program, furthering our commitment to diversity, equity, and inclusion. I am truly proud of all of our efforts and achievements throughout the year.

Despite the unparalleled challenges and hills to climb, the Zoo would end the fiscal year better than it started. June 2021 saw California finally lifting its strictest Stay-At-Home Order, and stability began to set in place. We finished the fiscal year having welcomed more than 650,000 guests back to the Zoo, a testament to our value to our community. I am grateful to the incredible staff and volunteers that worked tirelessly during the year. I appreciate all of the support from our members, donors, supporters, advocates, and the Los Angeles community. We are resilient because we are passionate about the work that we do every single day—creating a world where people and wildlife thrive, together.



JAMIE PHAM

**Denise M. Verret**  
CHIEF EXECUTIVE OFFICER  
& ZOO DIRECTOR

# From the GLAZA President & Chairs



RAMONE MUNOZ

**Tom Jacobson**  
GLAZA PRESIDENT

**Elisabeth Hunt Price**  
GLAZA CHAIR (OUTGOING)

**Brian Diamond**  
GLAZA CHAIR (INCOMING)

All of us at the Greater Los Angeles Zoo Association are grateful to the people of Los Angeles for your extraordinary philanthropic embrace of the Zoo during this extraordinary year, the second year of the COVID-19 pandemic. We are especially thankful to our members who stayed with us as the pandemic caused us to close our gates not once, but twice, and returned in record numbers in the summer of 2021.

Our adaptations to rapidly changing circumstances were creative and, in many cases, will outlast the pandemic. In a wonderful collaboration between the Learning & Engagement division and our volunteers, Zoo field trips went virtual, serving 12,231 students and teachers in FY2020–21. That's more students than attended docent-led field trips in person the prior year. Another experiment was our first walk-a-thon, Walk for the Wild, held virtually in the spring of 2021. Walk for the Wild exceeded its goal, raising \$158,000, with walkers logging 28,000 miles to virtually visit L.A. Zoo conservation partner sites around the world. We look forward to welcoming walkers to the Zoo in person next fall for our second Walk for the Wild.

We perfected our skills in virtual gala fundraising with the second (and hopefully, the last) Virtual Beastly Ball, raising over \$1,061,000—more than the first Virtual Beastly Ball. But the extraordinary reach of the online version—more than 22,000 households—has inspired us to include a virtual component of the Beastly Ball in 2022 and henceforward. Our inventiveness paid off with a surplus at the end of the fiscal year, thanks to your generous spirit that saw us through!

Looking ahead to next year, we're excited about fundraising for the Zoo's first Conservation Strategic Plan—a game-changer for Los Angeles, which launched in the summer. We are also making tremendous progress in capital fundraising for the Angela Collier Garden, a special effort by the GLAZA Board of Trustees. In the spring we completed a feasibility study for an even bigger capital project, the Zoo's Vision Plan.

Last year we thought we could see the light at the end of the tunnel—the light is still there, but the tunnel got a little longer, and we're learning so much along the way. Thank you for making this journey with us!

## MAYOR OF LOS ANGELES

Eric Garcetti

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Dr. Dominique Keller, Director of Animal Wellness Programs  
Dan Keeffe, Director of Learning and Engagement  
John Goodwin, Acting Construction and Maintenance Supervisor  
Dr. Jake Owens, Director of Conservation  
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*We are grateful to the people of  
Los Angeles for your  
embrace of the Zoo during  
this extraordinary year.*

~~~~~  
TOM JACOBSON
GLAZA PRESIDENT

IT WAS A VIRTUAL BALL

The Virtual Beastly Ball, honoring the conservation work of Zoo Ambassadors Jackie Chan and Leila George, was held on June 5, 2021, raising more than \$1 million. The event was hosted by Joel McHale and featured numerous celebrity cameos as well as outstanding musical performances by Slash, Phil Collen, Robert DeLeo, and Forest Armstrong, as well as Kevin Cronin of REO Speedwagon and Weezer. New to the Ball this year was a fine art auction with works donated from local, national, and international artists. The Beastly Ball is the biggest annual fundraising event for GLAZA and showcases the outstanding conservation and educational work of the Zoo.

Photo by JAMIE PHAM





Reimagine. Reinvent. Renew.

The challenges of the last year caused us to reimagine the zoo experience, illuminating previously unexplored pathways for growth. We truly put the zoo in “Zoom,” hosting a number of virtual events, inspiring speaker series, and a full day of conservation-themed programming to celebrate California Biodiversity Day in September. Our Learning & Engagement and Volunteer Divisions converted traditional educational programs into innovative online experiences, serving thousands of students and easing the burden on families and educators. We also brought a little fun to lockdown by hosting drive-in movies during the Halloween season.

PHOTOS BY JAMIE PHAM AND LEARNING & ENGAGEMENT



WALK FOR THE WILD

Spring 2020 saw the inaugural GLAZA Walk for the Wild, a fitness challenge. More than 550 walkers, bikers, swimmers, and other fitness enthusiasts logged the equivalent of 28,208 miles and raised more than \$155,000. *Special thanks to Skechers for being the presenting sponsor for Walk for the Wild.*

Photo by JAMIE PHAM



PLAYING IT SAFE

During last summer's closure, the Zoo stepped up to provide affordable childcare to families in need, serving as a site for the City's Summer Play L.A. program. With Zoo Camp on hiatus, the Learning & Engagement staff created Zoo Complettles—fun activity packs that each explore a different zoo theme.

Photo by LEARNING & ENGAGEMENT

The year's notable births and hatchings included (clockwise from top left) a François' langur, two blue-billed curasows, a Masai giraffe, and a spectacled owl.

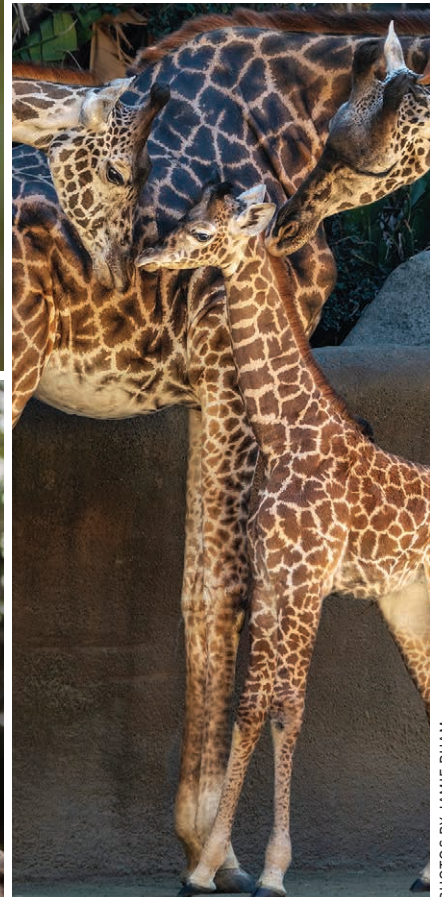
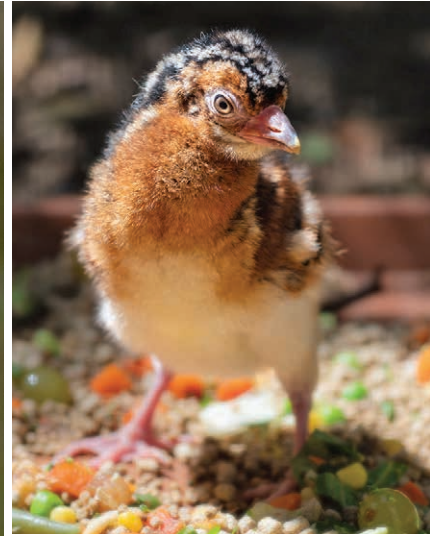
Maintaining healthy, diverse zoo populations is crucial to the long-term survival of many threatened and endangered species.



SURVIVAL STORY

The hatching of two Bali myna chicks in June 2021 is the latest chapter in the L.A. Zoo's decades-long involvement in the recovery of this critically endangered species. Two of the parent birds were rescued from the illegal wildlife trade, thus they are genetically very valuable to the zoo population.

Photo by JAMIE PHAM



PHOTOS BY JAMIE PHAM



DRAGON DEBUT

With COVID precautions putting the majority of animal transfers on hold last year, a three-year-old Komodo dragon was one of few arrivals. The Zoo's commitment to this species' conservation includes a successful breeding program and pioneering reproductive research.

Photo by JAMIE PHAM



RARE BREED

Two Chinese goral were born at the Zoo in summer 2021. This shy goat-antelope is vulnerable to extinction due to hunting and habitat destruction. The L.A. Zoo was one of only three U.S. zoos to have births this year—and one of just six worldwide.

Photo by JAMIE PHAM



BABY BETTONG

The Zoo welcomed the birth of a brush-tailed bettong (aka woylie) in winter 2020. As coordinator of the Species Survival Plan (SSP), L.A. Zoo Animal Keeper Andrea Delegal manages the entire North American zoo population of this critically endangered marsupial.

Photo by JAMIE PHAM

PEACEFUL PACHYDERMS

Females Jewel and Tina mingle with Billy shortly after their introduction. The integration of the herd has enabled the elephants to build deeper bonds and added variety to their daily routine.

Photo by JAMIE PHAM



Elephant Update

For the last several years, the L.A. Zoo's elephant care team has been working to elevate the welfare, care, and husbandry of our Asian elephants by slowly bringing them all together into one physical space. Because our females—Tina, Jewel, and Shaunzi—are beyond the age to carry a pregnancy to term, and Billy is still a breeding male, the team had to manage the introductions very carefully. Previously, all four elephants could communicate with each other, touch trunks, and be near each other even though there were physical barriers. Over time, Billy formed a particular friendship with Jewel. “They would share food,” says Director of Animal Programs Beth Schaefer. “They were often seen doing that, even at night, through the areas where they could interact.”

After extensive planning and preparations, including hiring and training of additional elephant care staff and making changes to the Elephants of Asia habitat in order to accommodate the introductions, the process of integrating the herd began in August 2020. The biggest question concerned how Tina, the most dominant of the females, would react to sharing space with Billy. “Tina is used to being in charge,” Schaefer explains. “And we knew Billy, being male and much larger, was probably going to want to be the boss.”

Staff observed the interactions to make sure the elephants were safe and comfortable, and that each elephant could leave the area if they chose. Their interactions were calm and completely appropriate, says Schaefer. “Billy gently exerted his dominance over the females,” she says. As a result, even Tina accepted the shift in the social structure without much fuss. Since the habitat is vast and the elephants are free to roam around, they may choose to stay together or remain solitary, which mirrors the behaviors they would have in the wild.

“Elephants have complex social lives,” says Schaefer. “Giving them options and opportunities to share space will enhance their welfare and deepen the bonds among the herd. It’s something we worked toward for a long time, so it’s fantastic to see it come to fruition.”



“

We’re always striving to enhance animal welfare, so we’re thrilled that we can now maximize opportunities for social interactions among the entire herd.

~~~~~  
**BETH SCHAEFER**  
DIRECTOR OF ANIMAL  
PROGRAMS





ALLISON SHELLEY

## COMMITMENT TO CONSERVATION

Endangered species on five continents are benefiting from conservation grants or field assistance provided by the Los Angeles Zoo and GLAZA in Fiscal Year 2020–21. The programs we support engage in a variety of conservation activities, including studying wild populations, creating sustainable breeding programs, reducing habitat destruction, and educating people about the challenges faced by imperiled species. In these pages, we spotlight some of these programs and the impact that we've made, thanks to the support of our generous members, donors, and friends.



# WILD EARTH ALLIES

**T**he Los Angeles Zoo has provided long-time support to Wild Earth Allies' Asian elephant conservation work in Cambodia. Today, Wild Earth Allies protects 1.7 million acres of Asian elephant habitat across two of Cambodia's globally significant forests, Prey Lang and the Phnom Samkos Wildlife Sanctuary. Most recently, the Zoo's support helped Wild Earth Allies expand biomonitoring, community engagement, and restoration programming to the Phnom Samkos Wildlife Sanctuary in the Cardamom Mountains, a stronghold for Asian elephants.

Wild Earth Allies is also launching an innovative, low-cost project called "Elephant Trees," germinating intact seeds collected from elephant dung in community tree nurseries. "Elephant trees" will be used to restore degraded forests, and trees will also be distributed to families within partner communities for their use at home (food, medicinal purposes, timber).

*"For hundreds of years, the Asian elephant has been part of Cambodian culture – but now they are endangered. We are working to promote Asian elephant population recovery and growth in ways that support traditional livelihoods. I know that people and elephants can live together peacefully."*

**TUY SEREIVATHANA**, CAMBODIA DIRECTOR, WILD EARTH ALLIES

*"Our decades-long collaboration with the Los Angeles Zoo has delivered critical technical and financial support for our fieldwork in Cambodia. Together we are strengthening protection for Asian elephants in key habitat areas and improving the well-being of rural communities living closest to them. Partnerships like ours leverage complementary skill sets and advance community-based biodiversity conservation in vital areas of our natural world."*

**KATIE FROHARDT**, EXECUTIVE DIRECTOR, WILD EARTH ALLIES







## PENINSULAR PRONGHORN RECOVERY PROJECT

**T**he L.A. Zoo has been involved in the effort to save peninsular pronghorn (also known as berrendo) for more than two decades. In addition to establishing the first breeding program for this species in the U.S., we also provide ongoing field assistance, expertise, and funding to the Peninsular Pronghorn Recovery Project (PPRP) in Baja California Sur, Mexico.



*“The main goal of the PPRP is to restore this subspecies to its historic range in the Baja California peninsula, so that they live and roam freely. Captive breeding has been a practical means to mitigate the threats these animals are facing and achieve this objective. Increasing the population and protecting habitat are critical goals, but the PPRP also seeks to establish permanent areas that allow the peninsular pronghorn to overcome drought and other environmental contingencies.*

*The L.A. Zoo has been a great collaborator to the PPRP through the years. We are grateful to be able to work with such professional and experienced—but most importantly, very kind and friendly—human beings. We have met amazing people along the road like Director of Animal Programs Beth Schaefer, Director of Conservation Dr. Jake Owens, Community Programs Manager Coral Barreiro, Director of Learning & Engagement Dan Keefe, and their teams. We hope we may continue nurturing and sharing work and experiences for many years to come.*

*This year we’ve made a lot of progress toward common goals in different areas. However, I would like to specifically mention the museography of the PPRP Visitor Center. Through a generous donation from the L.A. Zoo—and with their team’s expertise and effort—it has been possible to create a magnificent exhibition that will open in 2022, in which the peninsular pronghorn is not only the protagonist but also the link to the area’s natural, cultural, and regional values.”*

**VICTOR SANCHEZ SOTOMAYOR, DIRECTOR, ÁREA DE PROTECCIÓN DE FLORA Y FAUNA, VALLE DE LOS CIRIOS**



# CIKANANGA CONSERVATION BREEDING CENTER

The Cikananga Conservation Breeding Center (CCBC) is dedicated to the conservation of endangered species endemic to Indonesia. Grants from the L.A. Zoo have contributed to facility and husbandry improvement, work force training, and reintroduction to the wild.

*"As the world struggled with the impacts of a pandemic, Cikananga Conservation Breeding Center was no exception, finding in-situ impact almost impossible and day-to-day ex-situ management progressively more difficult. With many sponsors understandably unable to continue funding in 2020, the Los Angeles Zoo maintained a commitment to support CCBC during this difficult period."*

The L.A. Zoo has been one of the longest running funders of CCBC, primarily focusing on our conservation programs of the critically endangered black-winged starling and endangered Javan warty pig. This support in 2020 was truly invaluable, as it enabled us to continue to provide high quality care to the largest population of the Javan warty pig in the world. This led to one of the only in-situ success stories CCBC had in 2020: We were able to translocate five Javan warty pigs to Baluran National Park in East Java, where they joined a breed and release program. This is part of a wider project that aims to use this amazing species to restore the park to its natural ecological condition."

## BERTIE FERNS

CONSERVATION BREEDING MANAGER, CIKANANGA CONSERVATION BREEDING CENTER



CCBC - YCKT



CONSERVATION  
SPOTLIGHT





## MAINTAINING THE ROAD TO GRACE

Hiring local community members brings a much-needed source of income to these remote, forest-dependent communities.

Photo courtesy of GRACE

# GORILLA REHABILITATION AND CONSERVATION EDUCATION (GRACE)

**G**RACE's mission is to provide rehabilitative care for rescued Grauer's gorillas and to work alongside communities in eastern Democratic Republic of the Congo (DRC) to promote appreciation and conservation of wild gorillas and their habitat.

*"We are grateful for the L.A. Zoo's long-standing partnership with GRACE. While it might sound exciting to support a gorilla conservation organization, the reality can mean hard, unglamorous work. The L.A. Zoo has never shied away from helping us with what we need most."*

GRACE maintains the world's only Grauer's gorilla sanctuary. All Grauer's gorillas rescued from wildlife trafficking are sent here. Right now, 14 critically endangered gorillas are awaiting possible reintroduction to the wild. We are located in a tropical, equatorial forest. As you might imagine, maintaining our sanctuary facilities can be a challenge. In 2021, the L.A. Zoo funded extensive repairs and upgrades to our gorilla sanctuary. This was the first large-scale maintenance the facility has received in a decade and was so welcome. Now our sanctuary is in tip-top shape!

*The impact of this project on the community was significant. Jobs are scarce in this corner of the DRC. Scores of community members were hired to help restore the roads and buildings. This project exemplifies conservation's ability to stabilize communities struggling with extreme poverty—all the while helping to ensure the survival of these majestic, critically endangered animals."*

**TOMMI WOLFE**, EXECUTIVE  
DIRECTOR, GRACE





# PAN AFRICAN SANCTUARY ALLIANCE (PASA)

**T**he largest association of wildlife centers in Africa, PASA includes 23 organizations in 13 countries, which are increasingly relied upon to provide long-term care and critical medical treatment for injured, orphaned, and confiscated primates. PASA members conduct educational outreach, works with governments to patrol forests and protect wildlife from poachers, conserves habitat, and gives local community members alternative livelihoods to hunting.

*"On behalf of PASA, I want to express our heartfelt gratitude to the Los Angeles Zoo and GLAZA. In 2021, the L.A. Zoo and GLAZA provided funding for PASA's Emergency Support Program, allowing us to safeguard the Alliance from the effects of disasters and crises such as the pandemic. Because of this, we can continue protecting primates. Whether we provide emergency funding during a disease outbreak, arrange for a specialized vet to perform a life-saving surgery, or keep wildlife centers functioning during an unprecedented pandemic, your support makes this possible. Thank you!"*

*We are well aware that the L.A. Zoo and GLAZA had limited resources over the past year and still found the means to support the conservation work of PASA and our 23 member wildlife centers. Thank you very much for the effort you made to accomplish this and the critical funding you were able to provide."*

**GREGG TULLY**, CEO, PAN AFRICAN  
SANCTUARY ALLIANCE





## GLOBAL CONSERVATION FORCE

**F**unding from the L.A. Zoo supports Global Conservation Force's equine anti-poaching units (APUs) in South Africa. APUs are a frontline tool in the effort to protect rhinos, elephants, giraffes, and other species from the ever-present threat of poachers. A recent grant funded the purchase of a quad bike to be utilized in rhino monitoring.

*"During one of the most challenging times in current history, the newly acquired quad bike has been a massive asset. Using less than one-tenth of the fuel needed for a truck or standard patrol vehicle, the quad bike allowed the anti-poaching unit to stay on top of daily monitoring and research tasks surrounding the rhino conservation and protection details. We are so grateful for the funding of the quad bike, as it definitely prevented us from falling behind on the vital duties of the anti-poaching unit."*

**MIKE VEALE**, PRESIDENT, GLOBAL  
CONSERVATION FORCE



DR. WILLIAM FOWLES, GCF





# Conservation Milestones

**W**ildfires hit close to home for two of the Zoo's signature conservation programs last year. The Dolan fire in Big Sur cut a destructive path through California condor territory, killing 12 condors. Two chicks evacuated from the fire zone were brought to the Zoo for rehabilitation.

Meanwhile, the Bobcat Fire burned 115,796 acres in the central San Gabriel Mountains, including protected mountain yellow-legged frog habitat. The Zoo took in 50 tadpoles from the burn region, which have been introduced to the breeding program to diversify the gene pool.

Despite the devastating impact of these fires, the Zoo and its partners continue their work to save both species. In the last fiscal year, 654 mountain yellow-legged tadpoles and ten condor chicks hatched at the Zoo. Eleven condors were brought in from the wild for treatment. Approximately 1,800 yellow-leg tadpoles and froglets hatched at the Zoo were released into streams in the San Gabriel Mountains. Fifty tadpoles were transferred to Santa Ana Zoo, a new partner in the breeding program.

Throughout the year, the Conservation Division was busy laying important groundwork toward the release of the Zoo's Conservation Strategic Plan, including hosting a Conservation Roundtable in July 2020 with representatives from zoos, museums, and aquariums; community organizations; academic institutions; and L.A. City departments. We also launched a Conservation Committee to strengthen staff and volunteer engagement in the Zoo's conservation efforts. Among the initiatives undertaken by the Committee was the planting of an experimental micro-forest—the first of its kind in Los Angeles—to support biodiversity and connectivity throughout Griffith Park.

## FRIENDS IN NEED

**C**ollaboration with other organizations, whether down the street or across the globe, is key to realizing our shared goals for animal conservation. This is especially true in times of crisis.

### AUSTRALIA

As wildfires raged across Australia in 2020, taking an enormous toll on koalas and other native species, GLAZA launched a donation drive to aid recovery efforts, raising more than \$27,000. "Thank you all so much for your very generous support in response to the devastating bushfire crisis," wrote Dr. Jenny Gray, Chief Executive Officer of Zoos Victoria. "Your donation will enable Zoos Victoria to provide much needed support for animals that have survived the fires, and to ensure they have a future."

### TEXAS

In February 2021, sea turtles off the coast of Texas experienced a massive "cold-stunning" event—the result of record-breaking arctic weather conditions in the region. Cold-stunned turtles cannot swim and would have perished without rapid intervention. GLAZA and the Los Angeles Zoo—along with dozens of other AZA-accredited institutions—sent critical funds to support rescue efforts spearheaded by the Texas State Aquarium. The Zoo is proud to have played a part in one of the largest wildlife conservation efforts in recent history.



LOUANNE BRICKHOUSE



JAMIE PHAM



TEXAS STATE AQUARIUM





DR. JORDAN DAVIS-POWELL

## A Wish Granted

**H**ere at the Health Center, we are constantly striving to give the best care we can to all of our patients, big or small. This year we got a huge boost to our diagnostic capabilities with an upgrade to our ultrasound system. We use ultrasound in some capacity for most of our wellness examinations, and it's an invaluable diagnostic tool in emergency exams as well. Ultrasound helps us image internal organs, monitor pregnancies, and diagnose medical issues such as cardiac disease.

Since ultrasound is noninvasive, many animals can be trained to allow the imaging to take place under behavioral conditioning. For these animals, the ability to actively participate in their own medical care while awake reduces the need for sedation or anesthesia. For this reason, we value an ultrasound machine that is portable and user-friendly, so we can take it with us to animal enclosures.

Our old portable machine has been a workhorse, but it was nearing the end of its functional life. At last year's Beastly Ball, donors were urged to contribute toward the acquisition of high priority "Fund-A-Need" items, including a new portable ultrasound machine. Our wish was granted, and what a machine it is! This is a state-of-the-art unit, with a large touch screen and intuitive controls. We've been using it nonstop since it arrived, and we consider ourselves very lucky to have such a great resource to help us care for our animals.

Sending out a huge thank you to the donors who made this possible! – Dr. Dominique Keller, Director of Animal Wellness Programs



## *animal nutrition by the pound*

---

**24,320 LBS** OF CELERY

**9,800 LBS** OF CUCUMBER

**7,800 LBS** OF BANANA

**43,800 LBS** OF FRESH FRUITS

AND VEGETABLES OFFERED TO ELEPHANTS

**20,300** RATS OFFERED TO CALIFORNIA

CONDORS DURING CHICK RAISING SEASON



## CITY OF LOS ANGELES, DEPARTMENT OF THE ZOO

Statement of Activities for the year ended June 30, 2021

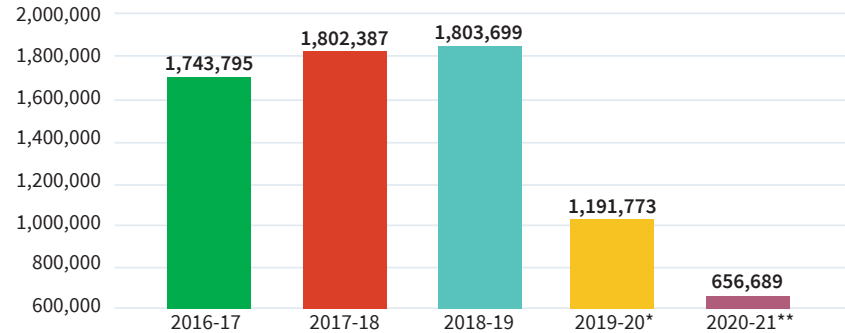
| REVENUE                    |                   | \$ |
|----------------------------|-------------------|----|
| General fund               | 14,924,000        |    |
| Admissions receipts        | 8,313,463         |    |
| Nighttime ticketed events* | 432,576           |    |
| Concessions*               | 942,789           |    |
| Membership*                | 629,069           |    |
| Other receipts             | 178,412           |    |
| <b>TOTAL REVENUE</b>       | <b>25,420,309</b> |    |

\* Transfers from GLAZA

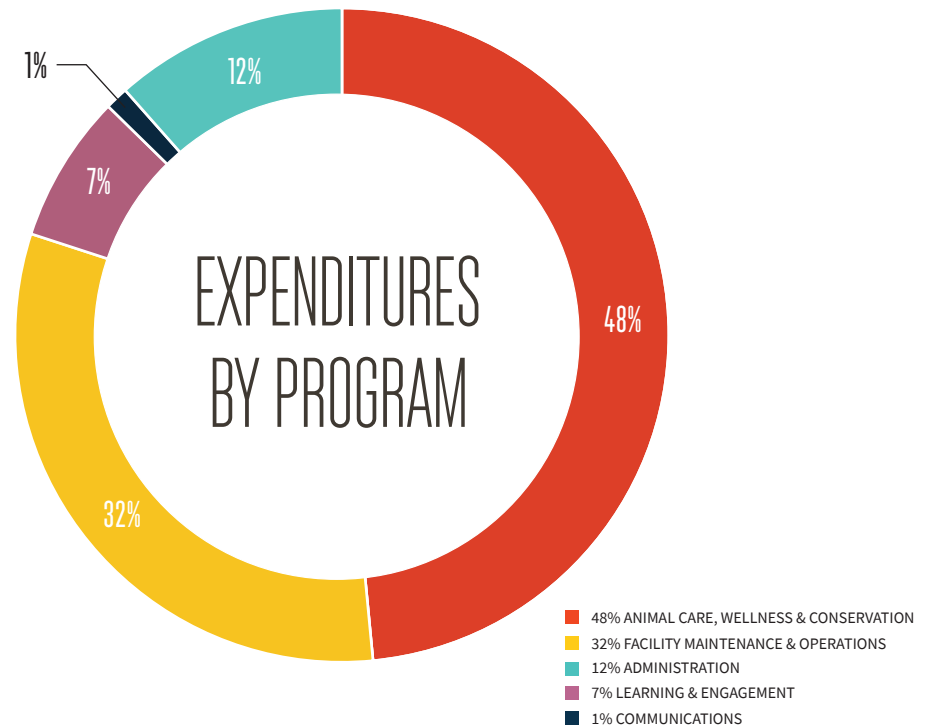
| EXPENDITURES BY PROGRAM              |                   | \$ |
|--------------------------------------|-------------------|----|
| Animal care, wellness & conservation | 10,572,194        |    |
| Facility maintenance & operations    | 7,048,129         |    |
| Learning & engagement                | 1,541,778         |    |
| Communications                       | 220,254           |    |
| Administration                       | 2,643,048         |    |
| <b>TOTAL EXPENDITURES</b>            | <b>22,025,404</b> |    |

## ATTENDANCE HISTORY

Includes all nighttime ticketed event attendance



\*Zoo closed to the public 3/13/20 through 6/30/20 due to COVID-19 pandemic  
 \*\*Zoo closed to the public 7/01/20 through 08/26/20 and 12/07/20 through 02/15/21





# GREATER LOS ANGELES ZOO ASSOCIATION

Statement of Activities for the year ended June 30, 2021

## REVENUE, SUPPORT, & RETURNS

|                                              | \$                |
|----------------------------------------------|-------------------|
| Membership dues                              | 2,949,020         |
| Contributions and grants                     | 3,972,648         |
| Special events, net                          | 1,097,417         |
| Concession commissions and site rentals      | 1,548,677         |
| Exhibitions and ticketed events              | 239,909           |
| Net investment return                        | 5,110,934         |
| Other revenue                                | 209,242           |
| <b>TOTAL REVENUE, SUPPORT, &amp; RETURNS</b> | <b>15,127,847</b> |

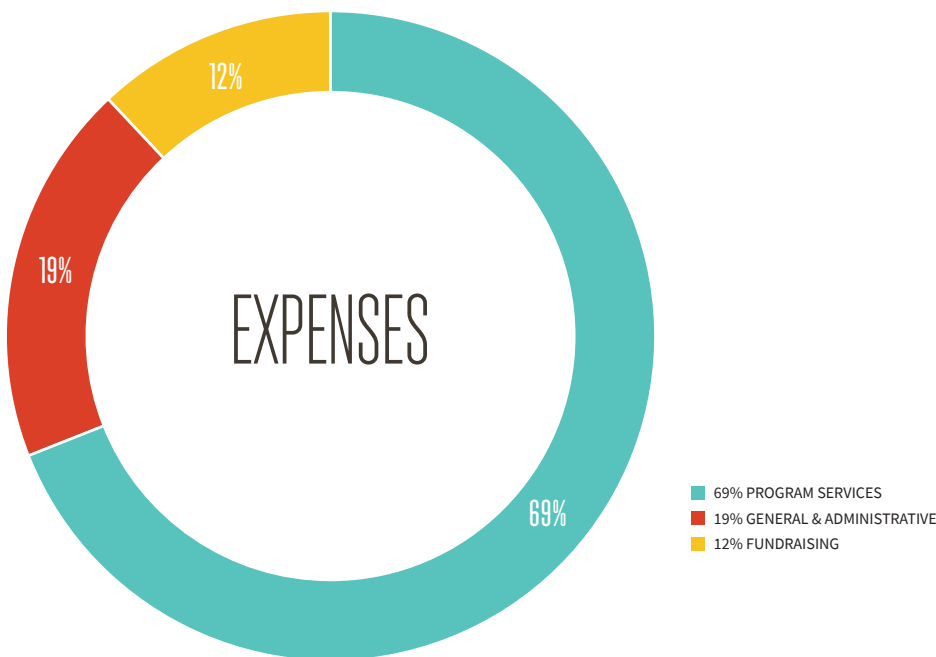
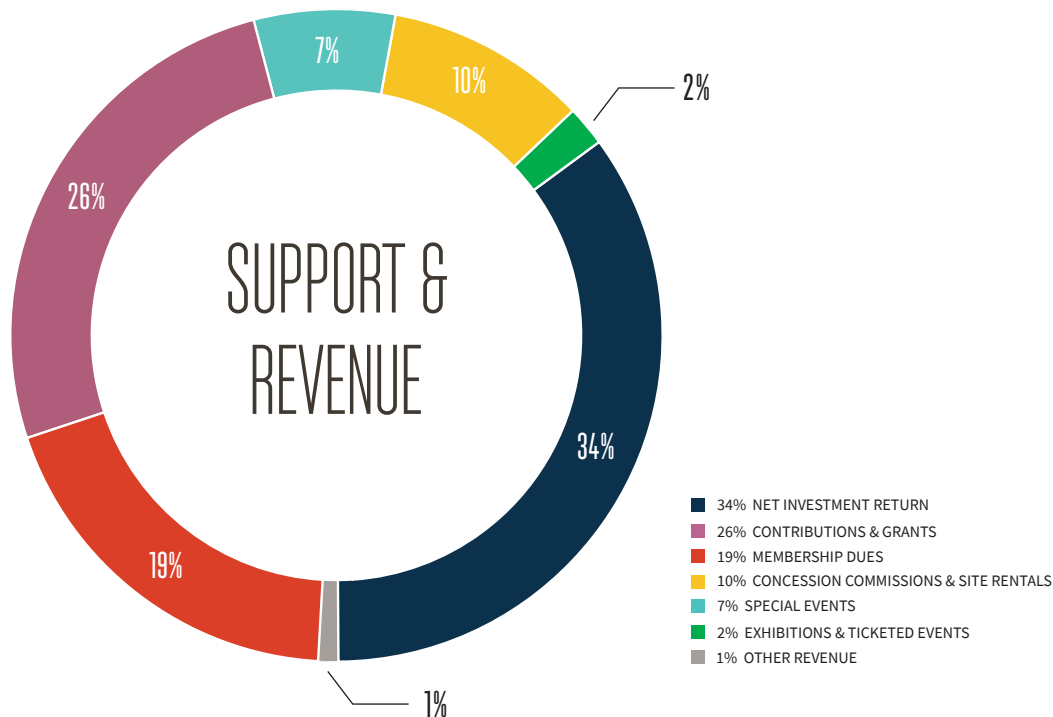
## EXPENSES

|                            | \$                |
|----------------------------|-------------------|
| Program services           | 7,027,212         |
| Supporting services        |                   |
| General and administrative | 1,942,388         |
| Fundraising                | 1,256,766         |
| Total supporting services  | 3,199,154         |
| <b>TOTAL EXPENSES</b>      | <b>10,226,366</b> |

|                                      |                   |
|--------------------------------------|-------------------|
| <b>CHANGE IN NET ASSETS</b>          | <b>4,901,481</b>  |
| <b>NET ASSETS, BEGINNING OF YEAR</b> | <b>36,525,603</b> |
| <b>NET ASSETS, END OF YEAR</b>       | <b>41,427,084</b> |

A complete set of financial statements audited by SingerLewak LLP, in which an unqualified opinion is rendered, is available at [www.lazoo.org/about/glaza](http://www.lazoo.org/about/glaza).

It is the policy of the Greater Los Angeles Zoo Association that a portion of gifts and/or income therefrom is used to defray the costs of raising and administering the funds.







## THANK YOU

We are deeply grateful to the individual, corporate, and foundation donors who generously support the Greater Los Angeles Zoo Association and the Los Angeles Zoo and Botanical Gardens. With ever-increasing pressure on wildlife worldwide, our work has never been more important nor donations more critical. We applaud the dedication and patronage of our donors, members, and partners who have invested in one of our community's shining assets.



# Cumulative Giving

The Greater Los Angeles Zoo Association proudly recognizes the following individuals, corporations, and foundations who have contributed cumulative gifts of \$25,000 and above from January 1, 1985, to June 30, 2021. These generous gifts include cash, grants, bequests, and/or securities. They represent the highest level of philanthropy and commitment to GLAZA and the Zoo. These donors enable us to build state-of-the-art animal exhibits, support critical species conservation programs at the Zoo and around the globe, provide funds for innovative animal health care and education programs, and secure the future of the Zoo by building a strong endowment. We celebrate and thank these generous benefactors.

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Estate of Jerry and Jeanine Goldberg  
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## CONDOR CHICK NAMING

More than \$31,000 was raised for the California Condor Recovery Program through a public naming contest of condor chick #1720, now known as “Cali.” Funds raised support the program’s efforts, which include breeding, preparing condors for release into the wild, providing medical treatment for sick and injured birds, performing monitoring and interventions in the field, and training and mentoring staff from partner agencies and institutions.

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## LEARNING & ENGAGEMENT

The James Irvine Foundation, Ella Fitzgerald Foundation, Thomas and Dorothy Leavey Foundation, Eli and Edythe Broad Foundation, Georgina Fredrick Children's Foundation, Los Angeles Breakfast Club Foundation, and Morrison & Foerster Foundation, as well as donors Wendy Arnold and Karen and William Timberlake provided more than \$111,000 to support Learning & Engagement programming and scholarships for Zoo Pals and Zoo Camp.





JAMIE PHAM

## HEALTH AND WELFARE

With the support of the Flora L. Thornton Foundation and an anonymous donor, the Zoo was able to purchase new equipment such as industrial food choppers, a butcher saw, industrial scales, and a year's worth of nutritional supplements.

The Gottlieb Animal Health and Conservation Center has new diagnostic and support equipment, including an ultralow freezer, clinical microscope, cytocentrifuge, oxygenator, and autoclave due to the generous support of an anonymous donor and Midge Hood.

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# Selig Legacy Society

Selig Legacy Society donors ensure that Los Angeles will have a vibrant zoo for generations to come by including the Greater Los Angeles Zoo Association in their estate plans. Such gifts provide future support of the Zoo, making certain that our mission of caring for diverse animal populations and educating the public about wildlife and the need for conservation continues for future generations. We are delighted to honor this growing Society of donors.

Karen and Tom Ackland  
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Mary E. Williams  
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Dennis-Duke and Cheryl Yamashita



“

Volunteers are grateful that they have been a part of the Zoo's reopening. They are a valued and important part of the Zoo's success.

KIRIN DAUGHARTY  
DIRECTOR OF VOLUNTEER PROGRAMS



## VOLUNTEERS

After being sidelined for months, volunteers began returning on-site in late 2020, energized and ready to engage with guests and help behind-the-scenes with enrichment, diet prep, and animal care. Others were active online, conducting virtual field trips, assisting with conservation projects, and providing administrative support. All returning volunteers underwent training in the Zoo's operational changes and safety protocols. Meanwhile, the Volunteer Division reevaluated its programs with an eye toward increasing diversity and engagement.

### *volunteers by the numbers*

**336** VOLUNTEERS

**22,823** SERVICE HOURS

**258,544** GUEST ENCOUNTERS

**6,761** FOOD PREP HOURS

**3,236** KEEPER HOURS

**142** SERVICE AWARDS

JAMIE PHAM

2020-2021 FISCAL YEAR IN REVIEW





## GIVING PROGRAM

GLAZA's *Wildlife Caretakers* Monthly Giving Program is a group of like-minded conservationists who believe that it's not too late to make a difference for animals. Automatic monthly donations support the Zoo's Conservation Strategic Plan.

## ROUND UP

Did you know you can "Round Up for Conservation" every time you make a purchase in the Zoo's shops? Those extra pennies add up: Last year nearly \$22,000 was collected to support the Zoo's Conservation Strategic Plan!

# Annual Donor Honor Roll

The Greater Los Angeles Zoo Association is grateful to the following donors for their generosity to GLAZA between July 1, 2020, and June 30, 2021.

### \$250,000 AND ABOVE

Anonymous  
Estate of Roslyn Schrank

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Walter C. Fidler  
Estate of Eileen Carole Komm  
Estate of Richard Lieboff  
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### \$50,000 – \$99,999

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Keri Gillespie\*  
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# Corporate Partners

The Greater Los Angeles Zoo Association (GLAZA) is grateful for the generosity of its corporate partners, sponsors, and promotional partners for their support of the L.A. Zoo.

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This Annual Report listing recognizes those who contributed \$5,000 or more in support of the Los Angeles Zoo and Botanical Gardens between July 1, 2020, and June 30, 2021. Every effort has been made to ensure that the list is complete and accurate. If errors or omissions have occurred, please accept our sincere apologies, and call the Development Office at (323) 486-4253 to report corrections. Thank you.

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## CONSERVATION

Close to \$300,000 was raised to support species conservation programs at the Los Angeles Zoo. Gifts from Diane Montgomery, Karen and William Timberlake, the Zoological Society of San Diego, Fossil Rim Wildlife Ranch, Safari Club International, and an anonymous donor contributed to support the Peninsular Pronghorn Recovery Project. The L.A. Zoo has been a key partner in berrendo (aka peninsular pronghorn) conservation in Baja California, Mexico.





JAMIE PHAM



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